



## Alameda County ACHMIS News: September 2024

Welcome to the Alameda County HMIS newsletter!

In this month's edition, we will cover the following topics:



- Clarity Human Services September Features Updates: New Notes Icon, Multiple Referrals Option and more!
- Don't Miss Out!
- Services Survey
- Services Summary Report
- Upcoming Events!



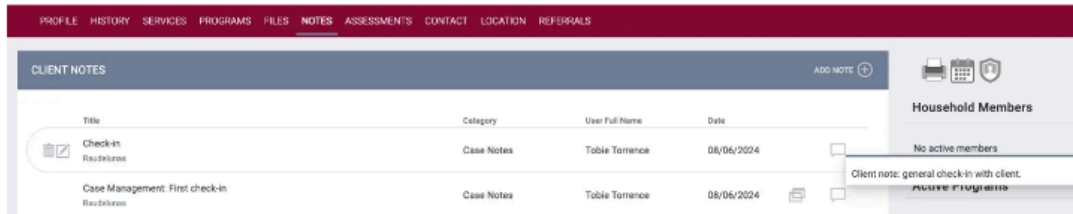
### Clarity Human Services Updates

# September Features Updates

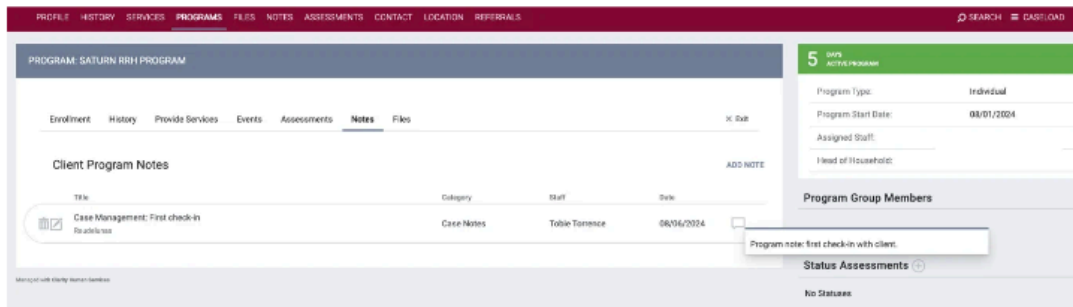
## Updated: Preview Notes and Icon Pop-Up

**Notes** now include an icon that allows users to see a preview of the note’s content. This update aims to give users a more accessible view of notes in a client’s profile, both at the client and program levels.

### Client Notes:



### Client Program Notes:



## Updates

### Don't Miss Out on Important Updates!!

- **Check your SPAM/JUNK Folders:**

If you haven't received an invite for U&L, please check your spam or junk email folders. Sometimes, our emails may be filtered incorrectly.

- **Register Directly on the Website:**

You don't need to wait for an email invite. Active users can register directly on our website any time.

- **Stay Informed!**

Ensure your email address is up-to-date to receive all communications. If you believe you are an active user and haven't been receiving updates, please reach out to support.



## News

### Program Service Survey

#### Your Feedback Needed!

Your feedback is essential in helping the HMIS team understand and support the needs of our users more effectively.

We encourage each of you to take a few moments to complete the survey linked here: [Services Survey](#). Your input will play a crucial role in shaping our services and ensuring that we meet the needs of our community.

Thank you for your participation and commitment to improving our HMIS services. Together, we can make a difference!



## Report Spotlight

### [GNRL – 104] Service Summary Report

This is a service-based report that provides service counts and the number of unique clients who received selected services during the report date range.

#### Report Location:

Service Based Reports → [GNRL-104] Service Summary [Service Based]

#### Parameters

The following parameters are required to include the necessary service items:

<b>Service: Service Item(s)</b>	Choose which service item(s) to include: All, Single Select, or Multi-Select (Hold Control/Command or Hold Shift to select multiple options sequentially.)
<b>Report Date Range</b>	Choose the service date range to include
<b>Report Output Format</b>	Select Web Page, PDF, or Excel

**Service Summary** | Agency Name  
Date Range: 02/01/2021 thru 02/05/2021

Service Name	Unique Clients	# of Services	# of Service Days
Service, Item Name	0	0	0
	0	0	0
	0	0	0
	3	3	3
	0	0	0
	10	11	11
	0	0	0
	0	0	0
	6	6	6
	0	0	0
	8	9	9
	0	0	0

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**Drilldown Functionality**

Drilldown functionality is available for this report. To drill down, click on any count via web version.

The drilldown functionality will then provide the following information:

- Unique Identifier
- Client Name
- Service Period
- Fundings



**Upcoming Events**

**Stay Informed!**

Don't forget to check out what's coming up in Alameda County by visiting the [Alameda County HMIS website!](#) Jump over to the "[Events](#)" Page to see how you can learn more about Clarity HMIS.

## Upcoming Events

### Alameda County 2024 Training Calendar

Download a copy of the Alameda County 2024 Training Calendar [HERE](#)

### HMIS Monthly User Group Meeting: Register | [HERE](#)

4th Thursday of every Month

\*Excluding November and December\*

10 am - 11 am

### HMIS Monthly Agency Liaison Meeting: Register | [HERE](#)

4th Thursday of every Month

\*Excluding November and December\*

11 am - 12 pm

### Alameda HMIS Q&A - Every Second Tuesday at 10am Register | [HERE](#)

We know that lots of issues and questions can arise when using Clarity HMIS. The HMIS Q&A Sessions are a great opportunity to get your questions answered, see demos of anything you can't figure out or can't remember how to do, find out how to fix things that might have gotten messed up and participate in discussions with other users around solutions to common challenges.

Clarity HMIS Q&A provides opportunities for:

- 🎯 Ongoing support
- 🎯 Space to ask general questions
- 🎯 Receive assistance on questions you may have about reports
- 🎯 Other questions as they arise

Clarity HMIS Q&A is conducted every second Tuesday of the month from the comfort of your own office via Zoom! Each session is hosted online by your Alameda HMIS and Bitfocus Teams. You can connect using your computer (recommended so that you can see demos and post questions) by registering [here](#). Please feel free to submit your questions ahead of time so we can provide a more in-depth response by filling out the question form [here](#).

You are welcome to drop in, ask your question, and leave when you get your answer. Of course, you are also welcome to stay for the entire session and offer your own insight into the questions of others.

We look forward to seeing you there!

### Alameda HMIS Coordinated Entry Q&A - Every Third Tuesday at 10:40am Register | [HERE](#)

Please note: The invite states the meeting will start at 10:30a, but this meeting will begin at 10:40a.

**This Q&A session is specific to users with access to Coordinated Entry.**

Coordinated Entry Q&A provides opportunities for:

- 🎯 Questions about CE Workflow as it relates to Clarity HMIS
- 🎯 Space to ask general questions about Coordinated Entry.
- 🎯 Troubleshoot questions you have around Clarity HMIS for CE.
- 🎯 Demo CE Workflows

From there, use the links to register for upcoming trainings and events by entering your information. Don't forget to add it to your calendar! Adding events to your calendar will make sure you never miss out and you stay up to date. Check back regularly as new events are being added.

## Alameda Monthly User and Liaison Meeting

Date & Time	Aug 22, 2024 10:00 AM	<input type="checkbox"/>
	Sep 26, 2024 10:00 AM	<input type="checkbox"/>
	Oct 24, 2024 10:00 AM	<input type="checkbox"/>
	Nov 28, 2024 10:00 AM	<input type="checkbox"/>
	Time shows in <a href="#">Pacific Time (US and Canada)</a>	

### Meeting Registration

**First Name\***

**Last Name\***

**Email Address\***

Information you provide when registering will be shared with the [account owner](#) and host and can be used and shared by them in accordance with their Terms and Privacy Policy.

## Upcoming Meeting/Events

Make sure you don't miss out on any of the wonderful events hosted by Alameda County HMIS at Bitfocus! You will see demos, learn about what's new, and hear announcements for what's to come! These events are for anyone who would like to join, please make sure to register in advance. We look forward to seeing you there!

### HMIS Monthly User & Liaison Group Meeting

4<sup>th</sup> Tuesday of the month  
User Group Meeting: 10:00 – 11:00 a.m.  
Liaison Group Meeting: 11:00 a.m. – 12:00 p.m.  
**Register | [HERE](#)**

### Alameda HMIS Q&A Session

2<sup>nd</sup> Tuesday of the month @ 10:00 a.m.  
**Register | [HERE](#)**

**Alameda HMIS Coordinated Entry Q&A Session**

3<sup>rd</sup> Tuesday of the month @ 10:40 a.m.

Register | [HERE](#)

**Questions? Your HMIS Administrator is happy to help.**

**Phone: 408.426.5046**

**Email: [alameda-admin@bitfocus.com](mailto:alameda-admin@bitfocus.com)**



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